

ABOUT ENTAP

Leveraging their business process knowledge and technical expertise, ENTAP's consultants provide the enterprise business application analysis, integration, support and training necessary to generate improved operational efficiencies and increased profitability for clients.

ENTAP is SBA 8(a) and Small Disadvantaged Business (SDB) certified and a nationally eligible MBE.

Services include:

- Business Process & Change Management
- Business Process Outsourcing
- Enterprise Business Systems Analysis
- Enterprise Systems Project Management
- Custom Business Application Development & Integration
- Enterprise Resource Planning (ERP) Implementation & Support
- Business Application Training & Support
- Enterprise Hosting & Managed Services

CLIENT SUCCESS

"The expertise of ENTAP's consultants was instrumental in providing strategic oversight of the state's 10-year ERP conversion project. ENTAP offers a deep knowledge of both ERP applications and business process strategy. ... ENTAP trained all state employees through in-depth workshops. Their flexibility and willingness to adapt to our needs were extremely helpful."

Tim Berry
Auditor, State of Indiana

ENTAP Integral to Success of 10-Year ERP Conversion Project

ENCOMPASS (Enterprise Common Processing and Analytics Systems) is the name for Indiana's historic financial management initiative that established a common platform across all state agencies, a new statewide chart of accounts, common data collection standards, and standardized financial management processes and reporting practices. After years of detailed research and planning, in 2009 the State of Indiana upgraded to Oracle PeopleSoft Enterprise Financial Management 8.9 and implemented a single set of integrated financial databases with the ultimate goal of streamlining financial processing and reporting.

Initiation

The State Auditor engaged ENTAP to support the ERP conversion as needed and also train more than 3,000 state employees on how to use and maximize the new system. In addition to providing efficiencies in financial transactions processing, the ENCOMPASS project set out to improve the ability of the state's financial staff to accomplish their job goals. ENTAP understood that, for the conversion project to be deemed successful, the State's staff had to be prepared to make greater contributions toward effectively managing Indiana's finances through better knowledge of the system software and workflow processes. To do this, each and every employee had to receive training before the conversion took place.

Planning & Execution

ENTAP tapped its business analysts with the most in-depth functional knowledge of the government sector's accounting challenges to develop the training methodologies and tools needed to ensure the State's staff were provided the information necessary to optimally utilize the new ERP system. A series of 21 training sessions were held over a two-year period across the State of Indiana. Sessions were held for PeopleSoft modules including General Ledger, Project Costing, Asset Management, Accounts Payable and Accounts Receivable. ENTAP's experts also developed documentation, not only for each training session, but to serve as ongoing job aids for all 3,000+ finance staff members at more than 100 state agencies.

Closure: Results

The State's ERP Conversion project launched on schedule with no notable challenges due in large part to the intensive preparation and detailed training conducted by ENTAP's consultants. ENTAP professionals went beyond expectations to contribute to the initiative's success and even made themselves available for "over-the-shoulder," one-on-one consultations with various agency staff members to troubleshoot issues and clarify processes.

ENTAP ensured the State's staff was comfortable with and knowledgeable of the new system and processes. This achievement was made evident as the State Auditor reported significant improvement in the State's month-end close rate.